

TCC Corporate Education

Customized Training

Invista designs and tailors classes to fit the culture and values of business clients. Popular courses include:

Computer Literacy

- » Microsoft Office Suite
- » Computer Literacy
- » Database Management

Customer Service

Academy

- » Interpersonal Communications
- » Customer Service
- » Attitude in the Workplace
- » Ethics and Values
- » Stress and Time Management
- » Conflict Resolution
- » Decision Making

Leadership

- » Frontline Leadership
- » Leading Change
- » Succession and Transition Planning
- » Building a Culture of Trust
- » Retaining Talent
- » Influential Leadership

Productivity Improvement

- » Project Management
- » Supply Chain Management
- » Six Sigma
- » Lean Kaizen
- » ISO

Supervision and Management

- » First-time Supervisor
- » Managing Change
- » Motivating Employees
- » Managing Difficult Employees
- » Effective Delegation
- » Performance Coaching

Workplace Skills

- » Communication Skills
- » Conflict Resolution
- » Team Building
- » Problem Solving
- » Diversity Training
- » Command Spanish

Tacoma Community College is a member of Invista Performance Solutions, a partnership of four regional colleges dedicated to providing high quality workforce training. Invista provides customized solutions for corporate training and education, including:

- Leadership & Management
- Communication Skills
- Core Business Skills
- Software & IT Training
- Process Improvement
- Industrial & Technical Skills

Performance Consulting

Invista provides performance consultants and industry experts who can develop and deliver targeted training and performance coaching that will positively impact your business.

Prior Learning Assessment

Invista staff can guide and support your staff as they explore higher education options. Many adult workers have years of work experience but have earned little college credit. Invista works with employees to document and transfer life and work experience into college credits.

Transcribing for College Credit

Invista offers customized training programs for college credit.

For more information visit www.invistaperforms.org or call 253.583.8860.